

# House rules

Dear guests!

Our vacation apartment is intended to be a home away from home. You should feel comfortable and relaxed. We have put a lot of effort into its furnishings and hope you will find everything you need. The following house rules are intended to help you enjoy your stay. We have also listed a few rules that we hope you will understand. By treating the apartment properly, you will help us continue to offer you and other guests satisfactory accommodations in the future. If you find anything missing in the facilities or need assistance, please feel free to contact us.

## General

All items in the apartment or on the terrace may be used. Please treat the rental property and its entire inventory with care and attention. Missing items will be considered theft and reported to the property.

Please ensure that your fellow travelers also comply with the rental conditions.

## Kitchen

A QR code in the flyer provided leads to the appliance operating instructions.

Please only place dishes, pots, and cutlery in the cupboards when they are clean and dry.

Please do not place hot pots and other hot objects on the table or countertop without trivets. Always use a cutting board as a base for cutting food. Please leave the interior of the oven clean.

## Damage

It can happen to anyone that something breaks. We would appreciate it if you would inform us of any damage, rather than waiting for us to discover it during the final cleaning after your departure. The tenant is liable for damage up to the replacement cost.

## Ventilation

To prevent mold growth, we ask you to ventilate the rooms sufficiently. Ventilate briefly for 5-10 minutes at least once a day, especially after showering.

## Duty of Care

The front door should always be closed and locked with a key when leaving the apartment. All windows must also be closed when leaving the apartment to prevent possible damage from storms or burglary.

## Disposal

Waste is separated into organic waste, residual waste, glass, paper, and plastic. Appropriate containers are available on the property (garbage cans under the carport, compost bins by the fir trees).

ATTENTION! No garbage, food scraps, harmful liquids, or similar items may be thrown or poured into the kitchen sink, toilet, washbasin, or shower! Avoid anything that could clog the pipes or the sewer lift (no hygiene products in the toilet).

## Cleaning

Should you encounter any accidents (extreme dirt, spills on the floor or work surfaces, etc.), we ask you to clean them immediately to avoid damage. We ask that you leave the apartment swept clean upon departure and put all cleaned dishes that you used back in the cupboards.

## Fresh Linen

For longer stays, we provide weekly cleaning, as well as a change of bed linen and bath and hand towels.

**Quiet Times**

In the interest of good neighborliness, we ask you to observe public quiet times, such as lunchtime, nighttime, and Sunday quiet hours. Quiet hours should also be observed in the apartment itself between 10:00 PM and 7:00 AM, out of consideration for others.

**Internet/Wi-Fi**

The holiday apartment has wireless internet access (Wi-Fi). Access code: see the flyer provided. Use of the internet with your own Wi-Fi-enabled device (laptop, tablet, smartphone, etc.) via the Wi-Fi connection is free of charge for tenants. You use the internet at your own risk; the landlord excludes all liability in connection with internet use and access to harmful or illegal content.

**Smoking**

Smoking tobacco products and e-cigarettes are not permitted in the holiday apartment. Please leave the apartment to smoke. An ashtray is provided for your convenience on the terrace.

**Pets**

Pets are not permitted.

**Parking**

Parking is available directly in front of the apartment. Please pay attention to the parking sign for holiday guests. Additional public parking spaces are located in the immediate vicinity.

**Access rights**

In the event of urgent repairs, it may be necessary for the landlord to enter the apartment without the guest's knowledge.

**Keys**

Please never hand over the keys. Loss of keys must be reported immediately and the guest is liable for the replacement costs.

**Liability**

The landlord is not liable for the valuables of the guest(s).

**Arrival and Departure**

The apartment is available from 2:00 PM or by arrangement.

On the day of departure, we ask our guests to vacate the apartment by 11:00 AM at the latest. We ask that you leave the apartment swept clean upon departure and put all cleaned dishes that you used back in the cupboards.

By booking the apartment, we assume that you accept the house rules.

Thank you for your attention.

We wish you a pleasant stay in our apartment.

Your hosts

Irina und Sebastian Heuß

Reichenbacher Straße 24

76337 Waldbronn

0179 - 683 11 62